



## TERMS AND CONDITIONS

### Urban House "Chuuut !"

7 rue Carnot - 74000 Annecy - France

### Owners

Pauline and Laurent LECOEUR

6 Allée du Perthuis, 74940 Annecy-le-Vieux - France

Tel: +33 610 683 680 Email: info@chuuut-annecy.com

### Article 1 - Detailed description of equipment and services



Main room is 25 m2 suitable for 1-2 persons

Located on the 4th and top floor (no elevator) of an historic 19th century apartment building

Address: 7 rue Carnot in Annecy, the main pedestrian shopping street of the city center.

Renovated in January 2013

★★★★ ranked: upscale superior comfort accomodation

The main room in the apartment has sloping ceilings with 1 window overlooking the rue Carnot, and a kitchen and dining area. Electric radiator heating

**160x200 bed** with spring mattresses, bed linen provided, the bed is made on arrival.

**Kitchen:** 100l fridge with integrated freezer (17l), 2 ceramic hobs, 1 combined microwave/oven, 1 coffee machine (capsules provided), 1 kettle (tea bags available), 1 toaster

Basic food commodities available (sugar, salt, pepper...)

Crockery and cutlery for 2 people (sponge and dish soap available)

**Bathroom** with walk-in shower, basin, heated towel rail.

Hot water supplied by cumulus. Towels, bathing products and hair-dryer are provided

Toilet in the bathroom

**Free WIFI** access

**TV:** Widescreen LED TV with more than 250 channels and free Video-on-demand

**Radio**

Note : there is no phone in the apartment

Iron and ironing board, universal power adaptor, umbrella available

Cleaning and change of linen is included at the end of your stay, or every weekend for an extended stay.

### Article 2 - Booking

Reservations are on the website [www.chuuut-annecy.com](http://www.chuuut-annecy.com), mail [info@chuuut-annecy.com](mailto:info@chuuut-annecy.com), or by phone +33 610 683 680

We will confirm the reservation of the apartment by email.

You can pay by:

- Bank transfer
- Credit Card (via Homeaway web site)
- Paypal
- Cash

The payment will constitute your acceptance of these terms.

*It is your responsibility to ensure that the details you provide during your booking are correct. If you do not receive confirmation, contact us quickly.*

### **Article 3 - Cancellation**

Total refund for cancellations, until the start date of stay

In case of cancellation by us you will be immediately refunded monies paid.

### **Article 4 - Capacity**

The maximum capacity of urban B&B "Chuuut !" is 2 people.

A number of occupants exceeds the capacity will be canceled room.

However, we are pleased to welcome a child under 3. We can provide a baby bed and bath (please ask for it when you do the booking).

### **Article 5 - Arrival and departure**

Check-in is possible from 3pm.

We ask you to tell us your arrival time as soon as possible, at least half an hour before your arrival, so we can arrange an appointment to welcome you and give you the keys.

The room must be vacated by 12am at the latest

Past this time, an additional night will be charged

### **Article 6 - Your Obligations**

You will be asked:

- To use the apartment peacefully, furniture and equipment according to the destination that has been given. All damages and losses that may occur during the stay will be at your expense, to their replacement value or repair.
- Avoid any noise likely to disturb the neighbors, and generally respect the neighborhood because you are staying in an apartment building, condominium
- Do not smoke
- Do not come with animals

You are responsible for any damage caused by you. You are required to be insured under a contract of insurance holiday for these risks.

### **Article 7 – Disputes**

In case of dispute, the court shall have exclusive jurisdiction Annecy. This Agreement and its aftermath are subject to French law.

In case of non-compliance with the terms outlined above, we reserve the right to immediately terminate without compensation and residence.

**Thank you for your understanding, we wish you a pleasant stay!**